UNC Health Alliance News

June 2016

Board and Committee Update

UNC Health Alliance Board of Managers and its Committees have started much of the transformational work to help accomplish our network goals. Updates on their progress and direction are provided below:

IT

The IT Committee is currently focused on referral integration. Committee staff completed a detailed landscape assessment of referral workflows and is developing plans to make this process more efficient and easier for patients and providers. This group is also finalizing the network’s infrastructure for data sharing and has targeted late 2016 for electronic report distribution.

Performance Metrics and Quality

The Committee has selected 5 primary care quality measures for the UNC Affiliate and BCBSNC Blue Value health plans for the remainder of 2016. Significant work is underway to identify appropriate quality measures for specialists using established specialty registries. The committee is also completing work on a reporting prototype and an incentive distribution policy.

Care Transformation

The Care Transformation committee is focused on several core initiatives: ED-PCP care coordination, behavioral health care integration in the primary care setting, and standardizing PCP-specialist care pathways. These projects will be instrumental in our ability to deliver high value care by helping patients receive the right care, in the right setting, by the right provider.

Professional Standards and Credentialing

The Credentialing committee is working with UNC's Centralized Credentialing Office (CCO) to determine the best and most efficient way to integrate community UNC Health Alliance providers within the UNC Health Care System. More information regarding this process will be shared in the upcoming months.

Payer Strategy and Contracting

The Contracting committee is finalizing arrangements with multiple payers for new value relationships beginning in 2017. Please see the next page for updates.

Note from the UNCHA President

I am pleased to report that UNC Health Alliance has made significant progress since our last communication. More providers in North Carolina are joining UNC Health Alliance, and the population health programs that drive our mission are evolving rapidly. All of our Board committees are meeting monthly and are focused on transforming UNC Health Alliance into the nation’s leading, integrated network of academic and community providers.

In this Newsletter, we want to share the initial committee work that is underway and highlight some of the Health Alliance staff that have recently joined our team. These talented individuals are working very hard to ensure our collective success. I trust that you will enjoy working with them as much as I have.

In the coming months, we will provide more details with regards to several network contracts beginning in 2017. We will also provide more information on the policies, programs, and quality measures as the committees finalize their work.

I sincerely appreciate your participation and continued support and I look forward to working with you more closely in the near future.

Sincerely,

Seth Glickman, MD

For more information, please visit our website: www.unchealthalliance.org
Learning and Education

The UNC Health Alliance Learning Series has launched! A timely population health topic will be highlighted each month. All UNC Health Alliance providers are invited to attend these 30-minute educational webinars.

Free to attend. CME available for participation in the live sessions.

To register, email: Learning.Series@unchealth.unc.edu

UNC Health Alliance Team Spotlight (from left to right)

Brian Ellison, MPH – Manager, Value Program Strategy and Development

Brian has more than 20 years of experience in developing, launching and managing programs and initiatives to expand access to care and improve health outcomes. In his role with UNC Health Alliance, Brian is leading our development of Medicare alternative payment model applications as well as providing leadership to implementation of data, reporting and other programs to enhance our value care portfolio.

Eleanor Wertman, MPH – Program Manager

Eleanor has a background in using quality improvement methodology to improve population-level health outcomes through healthcare systems transformation. At UNC Health Alliance, she supports the efforts of the Care Transformation and Performance Metrics & Quality Committees.

Tim Brown – Director of Relationship Management

Tim recently moved from Kansas City, MO where he was Executive Director of Aveta IPA. Here at UNC Health Alliance, he will be managing and leading the development of the provider network as well as function as the primary liaison of UNC Health Alliance internal and external partners and customers.

Nicole Faron, MHA – Program Coordinator

A recent transplant from Missouri, Nicole comes to our team with experience in program administration and process improvement from both the private practice and academic medical center settings. Within UNC Health Alliance, she will work directly with the Board of Managers and committees to support their development and growth.

John Clark, MHA – Program Manager

John recently moved from Charleston, SC where he was involved with the development and implementation of Roper St. Francis Healthcare’s Clinically Integrated Network. Here at UNC Health Alliance, he will be working with the IT and other committees and has launched the UNC Health Alliance Learning Series.

For more information, please visit our website: www.unchealthalliance.org

Contracting Update

UMR Affiliate Health Plan

As a member of UNC Health Alliance and a contracted provider with United Healthcare’s UMR network, you are a Domestic Tier provider for the UNC Affiliate Health Plan. A directory of Domestic Tier providers has been compiled and is now available to providers and health plan members. When you are making a referral, please help members identify Domestic Tier providers for care. Member out-of-pocket costs are significantly lower when their care is provided by fellow UNC Health Alliance clinicians. Updated directories will be provided as new practices join the network.

Blue Cross Blue Shield NC - Blue Value Health Plan

By now, if you are a participating provider with BCBS of NC, you should have received confirmation that your practice is enrolled in their Blue Value product. If you have questions about the effective date of your enrollment, please let our staff know.